

**Ohio Board of Motor Vehicle Repair
Board Meeting Minutes**

NOVEMBER 18, 2020 10:00 AM

**On-line Meeting
Join Microsoft Teams Meeting or call-in
+1 614-721-2972 United States, Columbus (Toll)
Conference ID: TBA#**

1. **CALL TO ORDER.**
2. **INTRODUCTION OF MEMBERS & GUESTS PRESENT:** Keenan McKee, Chris Macisco, Chris Speck, Bruce Hale, Howie Graf, Ethan Gregory (AAG), Matt Dougher (ASA), Michael Greene, Kimberly Peppers, Theresa Peppers, Craig Robinson, Jennifer Johanson
3. **REVIEW OF AUGUST 12, 2020 MEETING MINUTES**
MOTION TO ACCEPT: Chris Speck
SECOND: Bruce Hale
VOTE: Motion Carried
4. **BOARD REVIEW AND DETERMINATION RE: PENDING REGISTRATION APPLICATIONS:**

Vote by Board on regular registrations pending from August 1, 2020 through October 31, 2020.

MOTION TO ACCEPT: Chris Speck
SECOND: Chris Macisco
VOTE: Motion Carried
5. **OTHER BUSINESS:**
 - A. Investigator's Reports – Craig Robinson

Jennifer Johanson and I continue to work together in reviewing and updating registrations and pending applications. In addition, we continue to work with shops in answering questions and making ourselves available as far as updating their current statuses as far as the state goes.

Jennifer Johanson

I am still receiving a fair amount of complaints. A lot of those are coming from the Better Business Bureau. Theresa has a nice relationship with the Columbus Better Business Bureau. We get a lot of forwards from them.

MCKEE: Are the complaints for the same shop or different stuff or do we have any information?

JOHNSON: They normally come from a complaint to the Better Business Bureau regarding the quality of workmanship which wouldn't fall under our statute; but a lot of the time it comes to their attention that they're also not registered. So they forward that information to us.

DOUGHER: Do we know if through this pandemic how it's affected the body shops. Are more closing; do you know that?

JOHNSON: Just in my area, where I've been, pretty local to me. I don't see a lot of activity as far as new shops popping up. I see a lot less working being done at the little places near me.

ROBINSON: Just like Jenny said, I'm seeing very few new businesses. The ones that are, I've seen a considerable reduction in the amount of activity that they have at their shops. It would not surprise me when this is all said and done if we had a considerable reduction in shops, generally.

DOUGHER: Where do the registration numbers bare out right now? I know that it could be kind of a time lapse right there between registering, going out of business and not re-registering.

ROBINSON: Mike would have those numbers.

DOUGHER: Ok. Thanks guys, I appreciate it.

MCKEE: Theresa, do you have anything?

PEPPERS: Well, I have had a few new shops that I have called back and have left messages and they just needed the information to mail in. I'm just still working on getting a lot of the Certificate of Insurance updates. I'm getting quite a bit of those which they are updating their insurance. I'm assuming they are renewing. So, it looks good here but as far as the new shops I have received a few people wanting information and wanting to mail in and what they need to do to get a new shop started.

Attorney General's Report – (Executive Session if Needed) – AAG Ethan Gregory

GREGORY: I've noticed in the board meeting dates for next year. I want to give an update on HB 197. As of right now, HB 197, which is the bill that allows Boards and Commissions to do their virtual meetings is expiring on November 30th. So, as of right now, the way you guys have the set up that will probably be in accordance but the meetings will probably happen in person unless that gets renewed. As of right now, there has been no indication that it will be renewed. Also, with the Lame Duck session, that would be a problem, too. That may change once the new house members and new senate members are sworn in in January. They may re-up HB 197 to continue this but, as of November 30th holding meetings virtually expire.

Legislation Updates – ASA Ohio Rep. Matt Dougher

DOUGHER: In Ohio there's a transportation bill that is in this State Legislative session. Of course, it's a Lame Duck session right now, so anything that isn't completed will have to start anew in the beginning of the year with the next State Legislature. There's a House Bill 345, Like I said it's a transportation bill; we are working with the Ohio Auto Dealers. I'm trying to help the shops with unclaimed motor vehicles; that process can be a real headache. It's important that shops including mechanicals, probably more shop than body shops, the body shops do a good job at getting proper documents signed. But, it 's important that they get the proper documents signed because if they go to court to get title they don't have it, they'll never get titled a car. But, we are working on something were these cars that aren't worth anything, sitting in the lot and that are left behind and there's a lot of them. We are working on something where you still have to provide notice; but once you get the 14 day notice, after 14 days you can have a towing company come and get and take it away. Right now you really can't do that. Again, we're just trying to make it easier to do that. Some things will get passed during the Lame Duck session. It's not easy, but it does happen. So, I think if it doesn't get through - it's in the house, it'll get out of the house; the question is will it get through the Senate? If it doesn't, we'll start over again next year. That's on the Ohio side of things. Of course, we're working with the Governor's office on numerous things including during this pandemic about getting those rebates. We're getting the ears all the time. You'll be getting a third rebate from Worker's Comp here by the end of the year. You should have just received one, if you're a business owner. If you haven't, you will. But, there's another one coming. That's coming and of course keep an eye on the unemployment situation and that's going to rear it's ugly head sooner or later. My guess is after we get through the mud of the pandemic, that will be addressed and we'll keep an eye on that for you guys - for the shop owners.

On the federal level, we're working on some right to repair stuff that there's a lot of different parties out there that have a lot of different ideas of what information needs to be provided to the aftermarket. There is some legislation that was - not legislation but there was actually a vote on a bill up in the north east in Massachusetts on Right To Repair. This Right To Repair stuff is all coming down to the data. Who owns the data in these vehicles because the cars are producing a ton of data right now. So there's privacy issues involved, there's ownership issues involved. We're working on a fifty states conclusion. There's a lot of stuff happening in different states, so we're keeping an eye that. I don't think you'll see anything drastic in the next year or two but, keep an eye out for it.

Director's Report – Mike Greene (SEE ATTACHED)

Revenues are way down and that's expected since they gave an extension until December 1, 2020 for everyone from March 9th. So it's way down. Registrations, however, are way up. Matt asked about people going out of business, we're up from the last quarter by 5 registrations. You can see the breakdown there on that.

Complaints forwarded from other agencies; I'm having a hard time tracking that since I don't get to see all of them. They don't come through me anymore unless we're in the office. The only ones that I'm aware of are listed there.

In other news, the teleworking obviously continues. There's now end to that insight except for a tentative date for returning to full office operations of May 31, 2021. That's probably subject to change.

FY22-23 Budget has been completed. I'm not sure yet how they're going to do the budget testimony. It should be starting in January or February. I'm assuming that will be in person, I don't see any other way of them doing it. I'll keep you posted if I need anybody to testify on that.

ADDITIONS

1. **MANDATORY TRAINING: Pushing Through Our Biases** - Originally came out back in May. It was originally for full-time employees only and then along about August or September they decided that board members needed that, too. That's why you guys got it kind of late. I've got a list of people and I'm getting the same emails you are, so I know who hasn't done it. It's real simple, just log on there. It's video training, 45 minutes, it doesn't take very long. You need to get that done because it is mandatory.

2. **Board Appointments:** I want to welcome Randall Blanchard - True Performance in Dublin, Bruce Hale and Howie McGraf (Mechanical Member) from Kumler Collision. He manages on the mechanical side of their operation. He comes with a lot of experience. Keenan's second term expires January 1, 2021. Under the circumstances, I'm going to try and get the Governor's office to extend Keenan for another term, if they will. Since we're having so much trouble getting board members and everything is kind of up in the air everywhere else. I'll give that a shot and I'll let you know how that goes.

6. NEW BUSINESS:

2021 Board Meeting Dates

MOTION TO ACCEPT 2021 BOARD MEETING DATES: Chris Macisco

SECOND: Bruce Hale

VOTE: Motion Carried

MCKEE: There is a lot of money for the shops out there that's available from State, from their locals and everything else. I don't know if we can do something, Mike, where you can send out especially the recent one you may have already done it offering to the 50 businesses in each county. The big thing is trying to keep these smaller shops going. The \$10,000 one they are offering right now, very easy when it comes to - I always get worried when you have to apply through any government asset to get something approved. It's a very easy way, I've actually already got approved. It's a very simple process. It's available to anyone with 1-20 employees. It's a very nice little thing to try and help keep these guys working. We're seeing work out here, it's just slow. People

aren't driving as much so there's just not as many accidents that we're seeing in our rural area. The goal is just to keep them all working just like we did with the PPP set up that we had before. We all know how hard it is to get people in this business. So, I know none of us want to lose any of those techs if we can keep from doing it.

DISCUSSION

7. OLD BUSINESS

MCKEE: I talked to the Bureau of Workers Comp about the grant that we had all talked about for body shops that they were offering. Obviously, all that stuff is on hold. It was going to be on hold anyway until October 1st (from July to October). I talked with them two weeks ago. They said all grants - everything they have, because of the distribution of money and everything going on, has been put off until - they will revisit everything at the beginning of next year. She told me sort of off the record that she does not expect anything until they are approved to get back in person meetings and things of that nature. She did tell me that the money side of things is not an issue for BWC as far as when they are able to reissue, she doesn't see any reason why they would not reinstate this grant. We're just sort of at a holding pattern to wait and see on that as well. Whether I end up staying or not, since I'm dealing with that. I will make sure that no matter what, I get any information that is passed on to me on to Mike and Matt. That way we can make sure that that is utilized as much as possible.

8. ADJOURNMENT: NEXT BOARD MTG. February 10, 2021

MOTION TO ADJOURN: Chris Macisco

SECOND: Bruce Hale

VOTE: Motion Carried

MISSION STATEMENT

"Enhance consumer protection and safety in the auto repair industry through education and public awareness while facilitating registration law compliance for repairers."

DIRECTOR'S REPORT

November 18, 2020

I. FY21 Revenue = \$10,800

II. 1941 Registrations

- A. 1 Airbag Business
- B. 1449 Collision Shops
- C. 22 Dealerships
- D. 199 Glass Shops
- E. 75 Mechanical Shops
- F. 52 Mobile Businesses
- G. 143 Tint Installers

(Total Businesses in E-Licensing System = 5107)

III. Complaints Forwarded

<u>AGENCY</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>
OAG	8	6	11	2
EPA	5	2	4	0
TAX	6	2	1	0
BWC	3	2	1	0
NICB	5	0	1	0
DOI	6	5	4	5
IRS	3	0	1	0
BMV	2	2	2	3
OSHP	0	0	0	0
BBB	25	20	20	7

IV. Other News

A. Teleworking continues. No end date in sight.

B. FY22-23 Budget Plan completed.

C. MANDATORY TRAINING

D. B.M. APPOINTMENTS WELCOME 8 NEW
