



**OHIO BOARD OF MOTOR VEHICLE REPAIR
BOARD MEETINGMINUTES**

NOVEMBER 14, 2018 10:00 AM

**Vern Riffe Tower
77 South High Street
19th Floor, Rm. 1914
Columbus, Ohio 43215**

- 1. AT 10A THE OHIO BOARD OF MOTOR VEHICLE REPAIR WAS CALLED TO ORDER.**
- 2. INTRODUCTION OF MEMBERS & GUESTS PRESENT:** Christopher Sterwerf, Earl Dohner, Scott Murray, Mary Katris, Jeff Wagner, Matt Dougher (ASA Ohio), Michael Greene (CRB), Kimberly Peppers (CRB), Theresa Peppers (CRB), Jennifer Johanson (CRB), Culburn Robinson (CRB)
- 3. REVIEW OF AUGUST 16, 2018 MEETING MINUTES**
MOTION TO ACCEPT: EARL DOHNER
SECOND: SCOTT MURRAY
VOTE: MOTION CARRIED
- 4. REVIEW OF SEPTEMBER 26, 2018 SPECIAL MEETING MINUTES:**
MOTION TO ACCEPT: SCOTT MURRAY
SECOND: MARY KATRIS
VOTE: MOTION CARRIED
- 5. BOARD REVIEW AND DETERMINATION RE: PENDING REGISTRATION APPLICATIONS:**
 - A. Vote by Board on regular registrations pending from August 1, 2018 through October 31, 2018.
MOTION TO ACCEPT: JEFF WAGNER
SECOND: SCOTT MURRAY
VOTE: MOTION CARRIED

5. OTHER BUSINESS:

A. Investigator's Reports – Craig Robinson / Jennifer Johanson / Theresa Peppers

2018 ACTIVITY TOTALS
January 01, 2018 through NOVEMBER 14, 2018
Investigator: Culburn Robinson

Shop Visits	1259
Renewals	301
NOV	548
New Shop Applications	101
Complaints Investigated	101
Shops Located "Out of Business"	77
Total Counties Visited	44

2018 ACTIVITY TOTALS
January 01, 2018 through August 15, 2018
Investigator: JENNIFER JOHANSEN

Shop Visits	1155
Renewals	324
NOV	461
New Shop Applications	106
Complaints Investigated	91
Shops Located "Out of Business"	38
Total Counties Visited	44

Attorney General's Report – (Not in Attendance) – AAG Giles Allen

B. Legislation Updates – ASA Ohio Rep. Matt Dougher

Not a lot. Obviously, the Lame Duck will start here shortly. I'm going to meet with Andrew after today's meeting. All the Statehouse kind of remained the same, I think there are a couple of democrats that were picked up in the house. The republicans kept all the state offices. I'll have more after I meet with Andrew today and see what happens during the Lame Duck Session. They've been out and about campaigning.

C. Director's Report – Mike Greene – PLEASE SEE ATTACHED

Controlling Board request wasn't needed because we had approximately \$20,000 left over from the 1st quarter Payroll and we moved \$15,000 of that into Refunds. We're in good shape there.

The change in legislation is still pending. Like Matt said, it's one of the bills in the Lame Duck Session that I think they are looking at; if I read this morning correctly, about 100 different bills that they have to go through between now and the end of the year. We should hear something on that soon. I think most of those will move along pretty quick. I haven't heard any opposition or anything at all as to why that can't be changed - the language on the fees. Then we'll go from there to probably March to the Controlling Board and go back to the \$300 fee before FY20 comes in and we should be ok.

WAGNER: That revenue decrease, did that take you by surprise?

GREENE: Yes

WAGNER: Did it?

GREENE: Yes, what took me by surprise more than anything is that \$75 doesn't really amount to a lot when you're talking about first and second quarter but the closures are just killing us. The people retiring and going out of business, that kind of thing.

WAGNER: See, I'm not surprised.

DOUGHER: None of us are surprised.

WAGNER: We've been talking about this – that's why we were always really amazed when you guys report on how many new, pending shops are open because we see it going the other way. If things continue to get more and more complex....

GREENE: In the past it's been kind of a give and take. If you remember, we did like a five-year study where it actually balanced out to about the same amount opening as there were closing. Now, it's going just the opposite. It's spreading out.

DOUGHER: It's costs just to be in the business is just.

WAGNER: Technology and stuff.

DOUGHER: It's going to drive a lot more out of business, also.

GREENE: That's why you're not going to see as many pending. Normally there are 200-250 pending and now we're down to 127. A lot of them are backing out in the middle of the process. They either finding out that it's too costly or they can't do it and they can't meet the criteria.

WAGNER: The thing that surprises me is that it took this long to seeing what we suspect was going to happen eventually.

DOUGHER: And the consolidators keep coming.

STERWERF: The tsunami of technology and training that's needed is coming and absolutely going to just escalate and is going to be expediential, I believe.

WAGNER: A lot less shops out there.

DOUGHER: A lot less shops, bigger, but a lot less.

STERWERF: Right.

6. OLD BUSINESS:

A. New Mission Statement (Final Vote)

PROSPED: *"Enhance consumer protection and safety in the auto repair industry through education and public awareness while facilitating registration law compliance for repairers."*

MOTION TO ACCEPT: SCOTT MURRAY

SECOND: JEFF WAGNER

VOTE: MOTION CARRIED

DOUGHER: Thanks for your efforts on getting this all together. I appreciate it.

STERWERF: I appreciate everyone else's effort and all of the ideas. I really look forward in the future – especially when the board's positions change; running with this mission statement and taking it to the next level. Hopefully, the climate changes where we can do more with this board. I think there's a lot of opportunity out there, especially with the changing technology and the way the world's changing, it's going to be needed even more.

DOUGHER: You know, Chris, I see safety in here, I'm assuming that's not only for the consumer, right?

STERWERF: Right.

DOUGHER: Completing a safe repair, but how about the safety in the shop itself? Does that include that kind of thing? I read about these fires in these body shops all the time. All the time, it's crazy.

STERWERF: I definitely would say safety would be assumed on all ends on that portion of it.

DOUGHER: I just think that there are some areas that.....

STERWERF: But maybe for future changes, put that in the notes if the mission statement is discussed in the future for employee safety as well being added.

DOUGHER: I mean, you have OSHA

STERWERF: Just going back to the natural gas vehicles and hydra vehicles that are coming and are here.

DOUGHER: Right.

STERWERF: There's been a major explosion in Minneapolis, Minnesota in a manufacturing plant that does paint repairs for defects after it goes through the line and they didn't have the vehicle de-fueled and there was a major explosion and people got hurt. It's going to be more and more of it – that's why it's going to be important for ASA and the Board to get the word out about how to get your buildings properly equipped for these new gas vehicles that are coming out.

7. NEW BUSINESS:

A. 2019 Board Meeting Dates

Wednesday, February 13, 2019

Wednesday, May 15, 2019

Wednesday, August 14, 2019

Wednesday, November 13, 2019

MOTION TO ACCEPT: EARL DOHNER

SECOND: MARY KATRIS

VOTE: MOTION CARRIED

WAGNER: I would just like to make a statement, it's been a pleasure serving on the board. I'm going off. (To STERWERF) You're going off, too, aren't you?

GREENE: But on that note, if you're not replaced before the February meeting, there's an automatic 90-day extension on the board members. I'm assuming that's why they have the set up to do the new officers the first meeting of the next year because we've never had new members by then. If you're not replaced by then and certainly, I'll let you know, then you're still active for 90-days. You can't come to that meeting and have a vote. Chris will maintain chair unless they replace you both before then. Then, at that meeting we'll elect the 2019 officers, Chair and Vice-Chair. That's the only reason why I think they would do it the first meeting of the year; that's actually in the rules.

STERWERF: I thought the vote would be today, as well there, Jeff.

DOHNER: Is this the list of all of licensed the shops here on this document?

GREENE: No, that's just a list of renewals between those dates August 1 though October 31. Just the renewals or the new ones that come in between those dates. That's just a quarterly list we do for the meeting. Technically the board is required to approve renewals and new shops. The board does it in a bunch, we do it in the backoffice and then bring it to the meeting for

approval; to make it official. Rather than hold up people getting licensed we do it at the meetings.

MOTION TO ADJOURN: JEFF WAGNER

SECOND: MARY KATRIS

VOTE: MOTION CARRIED

Vern Riffe Tower, 77 South High Street, 19th Floor, Room 1914, Columbus, 43215.

DIRECTOR'S REPORT

November 14, 2018

I. FY19 YTD Revenue = \$130,075

A. FY18 YTD Revenue = \$177,363

- Decrease = \$47,288
- Partly caused by decrease in registration fee.

II. 1958 Registrations

- A. 1 Airbag Business
- B. 1489 Collision Shops
- C. 37 Dealerships
- D. 182 Glass Shops
- E. 43 Mechanical Shops
- F. 64 Mobile Businesses
- G. 142 Tint Installers
- H. 127 Pending

(Total Businesses in E-Licensing System = 4685)

III. Complaints Forwarded

<u>AGENCY</u>	<u>2017</u>	<u>2018</u>
OAG	8	3
EPA	5	2
TAX	6	2
BWC	3	2
NICB	5	
DOI	6	3
IRS	3	
BMV	2	2
OSHP	0	
BBB	25	18

IV. Other News

A. Refunds completed 10/29 = \$14,850

- CB request not needed.
- Change in legislation still pending.