



**OHIO BOARD OF MOTOR VEHICLE REPAIR
BOARD MEETING MINUTES**

NOVEMBER 16, 2016 10:00 AM

**Vern Riffe Tower
77 South High Street
19th Floor, Rm. 1932
Columbus, Ohio 43215**

1. **At 10 a.m. Chairman Christopher Sterwerf called the meeting to order.**
2. **BOARD MEETING ATTENDEES:** Christopher Sterwerf, Don Rife, Jr., Earl Dohner, Jeff Wagner, Keenan McKee, Michael Greene, Barry McKew, Theresa Peppers, Jennifer Johansen, Craig Robinson, Kimberly Sherfield

BOARD MEMBERS NOT IN ATTENDANCE: Matt Penney

3. **REVIEW OF AUGUST 17, 2016 MEETING MINUTES**

MOTION TO ACCEPT: DOHNER

SECOND: WAGNER

ABSTAIN: MURRAY – NOT PRESENT AT THE LAST MEETING

VOTE: MOTION CARRIED

4. **BOARD REVIEW AND DETERMINATION RE: PENDING REGISTRATION APPLICATIONS:**

- A. Vote by Board on regular registrations pending from August 2, 2016 through October 31, 2016.

MOTION TO ACCEPT: MURRAY

SECOND: MCKEE

VOTE: MOTION CARRIED

5. OTHER BUSINESS:

A. Investigator's Reports – Craig Robinson / Jennifer Johanson / Theresa Peppers

YEAR TO DATE ACTIVITY TOTALS
January 01, 2016 through November 16, 2016
Investigator Craig Robinson

Shop Visits	1,248
Renewal Reminder	202
NOV's	383
New Shop Applications	127
Complaints Investigated	105 (Involving 105 Shops)
Shops Located "Out of Business"	76
Total counties visited to date:	44

* Joint Agency Cooperation Case: "Smith Design", Mansfield, Ohio / Richland County. Owner, Mr. Jeff Smith, indicted on nine (9) felony counts. Nothing new but it has been adjudicated and is out of business for now.

** Continuing to work with NICB concerning three (3) suspect shops: Cuyahoga, Lake & Stark Counties

YEAR TO DATE ACTIVITY TOTALS
March 06, 2016 through November 16, 2016
Investigator: Jenny Johanson

Shop Visits	931
Renewals	149
NOV	364
New Shop Applications	88
Complaints Investigated	47 (Involving 47 shops)
Shops Located "Out of Business"	56
Total Counties Visited	39

- B. Attorney General's Report – (Executive Session if Needed) – AAG Barry McKew
Nothing to report.
- C. Legislation Updates – ASA Ohio Rep. Matt Dougher
Unavailable to attend meeting.
- D. Director's Report – Mike Greene: please see attached.

November 9, 2016 meeting with the IWFA & DPS regarding updated window tint percentages Public Safety are proposing as a request from the International Window Film Association. That was something we started working on two years ago, where the window film standards in Ohio would change to 35% all the way around as opposed to 50% on the front and no limit on the back. The International Window Film Association did this in Illinois and it was very successful in phasing out the old ones with the dark window tint in the back for safety purposes and still being able to keep the window film distributors in business without them going to illegal people putting it on.

OTHER NEWS:

BOARD MEMBERS

Matt Penney and Earl Dohner are up for reappointment January 1, 2017. Matt informed me yesterday that he was not interested in re-appointment. I'll be getting a hold of Matt Dougher and Andrew and see if they can get us another collision repair operator for that space.

LEGISLATION

SB 366 sponsored by Sen. Sykes (sponsored SB 214 Window Tint Law) – I just found out about this yesterday. It's a board consolidation bill and I know this has been brought up many times in the past but this recent bill they've put together is much more organized and much more in depth. There has been a lot more thought put into it. It doesn't affect our board at all, but it effects all of the medical professional boards and it will eventually do away with 9 boards. It will consolidate them with other boards. That bill has a lot of support and movement going on and I just wanted to make you aware of it in case you hear it in the news that there is a Board Consolidation Bill in the movement – It doesn't affect our board.

STERWERF: With that consolidation will there be, most likely, some cost savings there but help limit the increases in our costs somewhere in the future?

GREENE: No. They're selling the bill as cost saver to the taxpayer, however, all of these boards are self-supported by licensing fees. We don't come out of the general fund, we come out of the 4K9 which is money going in from licensing fees. Technically it doesn't really save the taxpayer any money, where it will save money is if you eliminate 9 executive directors and part of their staff, it's going to lower the budget for those agencies. In the long run it may save money as far as licensing fees go for those agencies involved. It may to the medical people that need to be licensed – it may save them money.

RIFE: Just to save the small business money? That doesn't make any sense.

GREENE: It's kind of being sold as a taxpayer savings. There may be some that I'm not seeing, I don't know. All of these boards are self-supporting so without it coming out of the general fund, I don't understand how it would be saving the taxpayers any money but it should save the profession money which may save the consumer money in the long run. That's very possible; I don't know if that's passed on or not.

SHERFIELD: Saving the consumer money in terms of not having to pay the executive director's salary?

GREENE: No, I'm talking about for the doctor for example, if his licensing fees go down maybe that's money he doesn't have to pass on to his patients. That's a pretty broad example but that's what I'm talking about.

It doesn't just involve the medical boards, it involves a lot of different boards. I just got this summary of the bill today so I didn't get a chance to put it your packet. It's available if anyone would like to take a look.

RIFE: Does this board need to worry about that in the future? It's a smaller government in a sense, would they try and roll us into a

GREENE: No, in my opinion, our concern is still with the Sunset Review Committee. That legislation could be coming soon or it could be in the budget bill. Something was in the budget bill last time that started the Sunset Review or there could be something in the budget bill regarding those 6 boards that were under review. I don't know. I haven't heard anything as of yet. I think that's where our concern needs to be, with that Sunset Review findings or the bill that comes out from that.

STERWERF: What is the timeline on the Sunset Review Committee as far as when can we keep moving forward after they make their decision?

GREENE: There is none.

STERWERF: There is no limit on when they have to make a decision?

GREENE: No, there's not a limit. They've already met all of the limits on the reports and everything. The only thing is they (to my understanding) want it done during the lame duck session which would be before January 1st. I would think we would be seeing something soon. The only reason why I say budget bill is because that's something that has to be done right away and it was in the budget bill last time. That is something we need to watch.

STERWERF: Has there been any further movement on the mechanical registration front?

GREENE: No, and they won't do that until this is over. I think this will come to a head soon.

STERWERF: So we'll have to tread water until then?

GREENE: Yes, pretty much.

RIFE: The 22 mechanical registrations are voluntary?

GREENE: Yes and the 45 dealer registrations are voluntary as well.

RIFE: Ok.

6. NEW BUSINESS:

A. 2017 Board Meeting Dates

MOTION TO ACCEPT: MURRAY

SECOND: RIFE

VOTE: MOTION CARRIED

WAGNER: Mike, you and I discussed this a couple of years ago where we had to cancel a meeting because of the snow – I know we talked about the logistics of that on how we were going to get that out to the members...

GREENE: If we come across a situation like that, we need to put out something to the public as quickly as we can about the cancellation and what the new dates going to be. Since we're doing to four a year now, we do have to fulfill that obligation so that's kind of where (if I remember right) we were left everything.

WAGNER: We were concerned with the logistics on how much notice.

GREENE: Yes. I know to post the new meeting, unless it's an emergency meeting, don't we need like 24 hours?

MCKEW: Yes.

GREENE: To cancel a meeting, I don't know if there's a limit.

MCKEW: No, it's just practicality. You just have to get a notice out.

GREENE: We'll get it out the best way we know how. Through our meeting channels and that type of thing, our e-mail and on our website. Usually we have plenty of time unless there's an emergency meeting to reset. I've never seen it except for one time in the past where we were closed and that's been years ago.

STERWERF: Would it be worthwhile to use the level school districts closing recommendations? That way people can monitor.

GREENE: Yes, something like that to the media where they announce different things that have been cancelled or closed; that would be good! The problem is this is a statewide thing. I don't know if we could get it out to all of those outlets. We do have a system that goes out to all of the media outlets. It's just a matter of how many of them look at it and say "we'll announce this or won't".

STERWERF: What if we post on our website that we follow Columbus Local School Districts weather school closing.

GREENE: Yes, we might be able to do that. That would be great! There is a statewide weather emergency system but I don't think they have anything for agency specific on that at all. I'll see if we can hook it up with one outlet, you can still get it via the internet or where ever you're at, I guess.

WAGNER: You guys can follow whatever it is in your own counties.

STERWERF: Announcing of school closings are usually announced around 7; early enough before we would have to get on the road to come out to the meeting.

MURRARY: What do other boards do? Do they have other procedures?

GREENE: I don't know, I honestly don't know. I don't know how many times that has come up.

MCKEW: I represent so many boards; they will send out an e-mail to all of the board members, their staff – anybody that is on their list. For the meeting itself, they'll send a staff person down and if somebody walks in, they'll apologize and advise them the meeting has been cancelled.

GREENE: We have a pretty big statewide e-mail system that goes out to about 4000 shops.

RIFE: We have so many public members so up, too.

ROBINSON: So many shops I go into, I try to promote "come on down, I'll give you the dates; call down if you have any questions. We want you to come, we invite you to come. We look forward to you coming down and adding your voice." It's not a lack of promotion.

GREENE: There was a time when we did have a lot of public come attend. Things have calmed down a lot since then.

STERWERF: Mike, have you had anymore feedback as far as people adding the verbiage to their estimates, invoices and window stickers? Have you had any positive feedback from that?

GREENE: I have no negative feedback from anyone. I don't know if the investigators have had any or not.

JOHANSON: No negative.

ROBINSON: Everything I've gotten has been very positive. In fact, a few places I've gone into have asked "When will I get my sticker?". I've heard nothing negative. The only question asked is where they should put it.

GREENE: I have had nothing negative on either one of those. I have had some positive feedback especially on the sticker.

WAGNER: How about the increase?

GREENE: Very little comment at all. In fact, the second I put that thing out a lot of shops started mailing in the new fee before January 1st. I've been readjusting dates on shops. Crediting them 120 days. I've gotten pretty used to that, very little feedback.

WAGNER: Well the way it was presented with the facts and figures.

GREENE: The only negative feedback I got was from a shop that didn't read the letter in September. They didn't read it until like last week and it was really minor – he just needed a little more explanation. I expected a lot more comment out of that, didn't get it.

STERWERF: As far as consumer education goes on our website, do we have anything on the website letting the people to know to look for the sticker and look for the verbiage on the estimates and invoices?

GREENE: I don't remember if I put anything on the website to the public about the decal or not, but I'll check. I don't think I did.

STERWERF: We need that message to build awareness.

SHERFIELD: Are you talking about as far as the price increase and the window decal?

STERWERF: No, I'm more concerned about the verbiage, to look for the registration number on the estimates and invoices and to look for the sticker.

GREENE: Some of them still haven't gotten into the rotation of getting theirs yet.

SHERFIELD: We did send out notices to all of the shops, we didn't send out anything for consumers.

GREENE: I can put that on the website.

SHERFIELD: A copy of the letter?

STERWERF: And maybe a press release to news agencies?

GREENE: Well we can put a PSA out.

**7. MOTION TO ADJOURN: DOHNER
SECOND: MURRAY
VOTE: MOTION CARRIED
MEETING ADJOURNED**

**ADJOURNMENT: NEXT BOARD MTG. – FEBRUARY 15, 2017, LOCATION:
Vern Riffe Tower, 77 South High Street, 19th Floor, Room TBA, Columbus, 43215.**

DIRECTOR'S REPORT
November 16, 2016

- I. **FY17 Total Revenue = \$126,892 (Arrears = \$6,575)**
 - A. FY16 Total Revenue = \$141,615 (Arrears = \$8,930)
 - B. Decrease = \$14,723

- II. **1847 Current Registrations**

- A. 1422 Collision Shops
 - B. 185 Glass Shops
 - C. 45 Dealers
 - D. 47 Mobile Businesses
 - E. 1 Airbag Business
 - F. 22 Mechanical
 - G. 125 Tint Installers
- (Total Businesses in E-Licensing System = 4480)

- III. **Non-Compliance**

- A. 272 "Not Registered" under investigations

- IV. **Complaints Forwarded**

<u>AGENCY</u>	<u>2016</u>
OAG	3
EPA	2
TAX	1
BWC	0
NICB	6
DOI	1
IRS	0
BMV	1
OSHP	1
BBB	1

- V. **Other News**

- A. No word yet from the Sunset Review Committee.
- B. 11/09/16 met with IWFA & DPS regarding updated window tint percentages.