

**OHIO BOARD OF MOTOR VEHICLE
COLLISION REPAIR REGISTRATION
BOARD MEETING MINUTES**

**June 8, 2005 10:00 AM
Vern Riffe Center for Government and the Arts
South A Conference Room, 31st Floor
77 South High Street
Columbus, Ohio**

1. **CALL TO ORDER:** Chairman Dean DeRolph called the meeting to order.
Time: 10:00 a.m.
Members Present: Dennis Sterwerf, Dean DeRolph, Rick Finney, Richard Jones (AAG), Ralph Emus, Dave Weber, Barbara Lewis, Ph.D., Bob Anderson (Anderson's Automotive), Lisa Clark (ASA of Ohio), Dave Murdock (OBOA), Robert Cassidy, Mike Greene, Attorney Charles Postlewaite, LLC, Lewis & Lynn DeLong, (MCR, Inc.), John Padula (Padula's) and Victor Hipsley.

Comments: Introductions & welcome.

2. **REVIEW OF April 14, 2005 MEETING MINUTES:**

Motion: Ralph Emus motion to accept.

2nd: Dave Weber

Comments: Passed

3. **BOARD REVIEW AND DETERMINATION RE PENDING**

REGISTRATION APPLICATIONS: Vote by Board on regular registrations pending from April 8, 2005 to June 2, 2005.

Motion: Dave Weber motion to accept all.

2nd: Rick Finney

Comments: Passed

4. **BOARD REVIEW AND DETERMINATION RE EXEMPTION REQUESTS:**

Motor Coach Restorations, Registration No. 44254037,
8000 Rodgers Rd, Lodi, OH 44254

Motion: Dave Weber motioned to table the issue until Rick Jones could research the definitions of a motor vehicle.

2nd: Dennis Sterwerf.

**OHIO BOARD OF MOTOR VEHICLE
COLLISION REPAIR REGISTRATION
BOARD MEETING MINUTES**

Comments: Attorney Chuck Postlewaite spoke on behalf of Motor Coach Restorations and explained why he felt the law excluded his client (Fire truck repair & restoration of numerous fire departments, as well as other vehicles “very seldom” antique restoration of 4-5 yr projects). Exemption to 4775 is not needed because the repair he does is not included in the definition of Motor vehicle in 4501.01 is the position Attorney Postlewaite indicated.

Mr. DeLong answered numerous questions from Mr. Weber and Mr. Sterwerf and Mr. Emus.

Mr. Finney asked several questions after the motion. Chairman DeRolph asked some questions and agreed more research needed done.

Mr. Robert Anderson reminded the board of his previous visit to Motor Coach Restorations. Mr. Anderson asked many questions of Mr. Delong and he answered at that time he did perform collision repair and his original recommendation to register the facility.

Mr. Mike Green, Investigator indicated he would visit the facility prior to the August Board Meeting.

Motion to table passed. (Unanimous verbal vote)

Collins Auto Repair, Registration No. 45701019,
5770 Fisher Rd, Athens, OH 45701

Motion: Dave Weber motion to register.

2nd: Dennis Sterwerf.

Comments: Verbal vote passed unanimously. Originated from complaint, repair operation in service from investigators report.

5. OTHER BUSINESS:

A. Investigator’s Report – Presented by Mike Greene. Fielded questions from Mr. DeRolph, Mr. Sterwerf and Mr. Finney. Mr. Anderson discussed a way to capture insurance complaints. Mr. Jones suggested we be careful not to get away from the reason this board was formed.

- Shop owners giving positive comments
- 177 shops visited since April board meeting
- Visitation breakdown (31 renewals, 19 NOV, 24 New Shop Applications)
- 11 Leads on Unregistered Shops from Shop Owners of the 177 shops visited
- Insurance Issues large complaint of shop owners in regards to the repair industry
- Closures of shops due to inability to obtain Garage Keepers Insurance

**OHIO BOARD OF MOTOR VEHICLE
COLLISION REPAIR REGISTRATION
BOARD MEETING MINUTES**

- Complaints are usually about the same insurance company's (Nationwide, Progressive, and Safe Auto & Allstate). Investigator to track complaints to track regional office statistics
- Complaints/Problems are
 - Insurance Company indicating/regulating where their care will be fixed
 - New or Aftermarket/Used parts
 - Company's directing amounts paid for repairs
- Director indicated the investigator will include weekly contacts with local state fire marshal offices

B. Legislation Update – Presented by Robert Cassidy. Questions fielded from Mr. Weber, Chairman DeRolph.

- HB 208 Passed on 6/07/05 Vote 66/25, 8 Non voting; On to Senate with 3 hearings week of June 13, 2005. No deliberation on the floor.
- Discussion on HB 198. Creation of Glass Repair Licensing Board. Board Supports HB 198. Questions fielded from Mr. Weber, Ms. Lewis, Chairman DeRolph and Mr. Sterwerf.

Director Cassidy introduced Victor Hipsley of Governmental Policy Group of Columbus. Mr. Hipsley gave an overview of HB 208 (Was SB 33), and fielded questions from the Board.

- Sponsored by Senator Raga, Warren County
- Bill deals with Auction Pools; Salvage Industry; Repair Industry (Collision & Mechanical) & Insurance Industry.
- Intent to open the market on auction & pools, help industry to add more parts available.
- 1345.81 Consumer Sales Practice Act; every salvage part must be removed by an Ohio Salvage Licensed Dealer. Parts come from all over the USA.
- Support from the Salvage Industry for removal of said provision.
- Opens, in a limited fashion, for others to go to Salvage Auctions (Salvage Dealers, Scrap Metal Processors & Repair industry [mechanical & Collision]).
- 126th General Assembly (2 year cycles – January 2005 ends June 2006) Returns Late August, Early September from summer recess.
- Senate will refer the bill to committee, take to floor for vote; any changes take it back to House for concurrence, if no changes go to governor for signature.

Secondly, Mr. Hipsley discussed some of HB 198 issues.

- C. Paintless Dent and Glass Repair – Mr. Weber led the discussion. They decided to get started notifying glass shops.
- D. Consolidation into Department of Commerce Update – Director Cassidy gave the Board an update and fielded questions.
- E. Insurance Company Issues – Mr. Sterwerf led the discussion on the Progressive Concierge Program. He suggested having Investigator Greene stop at a Progressive Concierge shop to see what they are doing in the way of repairs, and report back to the Chairman.

**OHIO BOARD OF MOTOR VEHICLE
COLLISION REPAIR REGISTRATION
BOARD MEETING MINUTES**

F. Website Review – Discussion revealed everyone felt the site looked great and was easy to work with. Continue to keep information updated.

G. Review Mission Statement and Goals – Discussion opened on the ideas submitted for a new Mission Statement. Wording was selected.

Motion: Dave Weber motion Accept.

2nd: Dr. Lewis

Motion passed.

The Goals were discussed and unrealistic or inapplicable ideas were eliminated. Wording was changed on several of the goals the Board members felt appropriate. Six selections were made for goals.

Motion: Mr. Sterwerf made a motion to accept those versions.

2nd: Dr. Lewis

Motion passed.

H. Newsletter – Mr. Weber began the discussion on the newsletter. Director Cassidy agreed to write up a draft newsletter and send it out to the Board. The newsletter will be posted on our website and possibly e-mailed to shop owners, Quarterly.

Motion: Dr. Lewis made the motion to Approve

2nd: Mr. Emus.

Motion passed.

6. **EXECUTIVE SESSION:** None.

7. **PUBLIC COMMENT:** None.

8. **ADJOURNMENT:**

Motion: Dr. Lewis

2nd: Mr. Weber

Motion passed.

Time: 1:30 p.m.