



CRB Newsletter

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Registration

Winter 2009

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Boardman

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Board Office Staff

Executive Director

Michael R. Greene

Investigator

Daniel Gibson

Assistant Attorney General

Theodore L. Klecker, Esq.

Administrative Assistant

Kimberly D. Sherfield

37 W Broad St. #880

Columbus Oh 43215

(614) 995-0714

A WORD FROM THE CHAIRMAN

The Governor's office has informed our director that the new appointments to the Board should be announced any day.

With that being said, during our December Board Meeting, a new Board Chair and Vice-Chair were elected for 2009. I'm happy to announce that I received the Chair position replacing Rick Finney. Rick served as Chair for 2008 and did an outstanding job!

Replacing me as the Vice-Chair is Jennifer Haley from Amelia, Ohio in Clermont County. Jennifer has been a Board member since 2007, and has been very active in our industry, both on the state and national levels. She brings with her many years of experience and we all look forward to working with her.

I would like to extend an invitation for all the shop owners to attend a Board meeting this year if you can break free. The meetings are open to the public and there is time set aside at each meeting for public comment. You can view meeting agendas and minutes on our website. The times and locations are posted also with a link to Map Quest for easy directions. We'll look forward to seeing you there!

Please keep in touch with the staff and contact them should you have any questions.

Paul N. Duncan, Jr.
Board Chairman

MISSION STATEMENT

Effectively and efficiently enforce Ohio laws by implementing Turnaround Ohio initiatives to enhance consumer protection and promote industry growth and compliance.

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INVESTIGATOR'S REPORT

The following is a 2008 year-end recap of activities:

Complaints Investigated (involving 142 shops)	109
Notices of Violation Issued	175
New Shop Applications Issued	68
Renewal Reminders Issued	60
Prosecution Proceedings Initiated	302
Shops Located "Out of Business"	90
Total Shop Visits	853

LEGISLATIVE UPDATE

Shop owners must get involved with pending legislation if they intend on making a positive impact on our industry. Contact your local lawmakers. Each year there are numerous issues that arise. Issues that have an effect on the small businessperson. Nearly everyday, a shop phones our office and wants to know what they can do to improve problems plaguing the shop owners. If you contact your legislators, and have your regular patrons do the same, you can make a difference. Let them know where you stand on the issues, and let them know you are tracking the legislation through the process.

Director Greene

Nothing new to report in 2009 as of yet. But keep your eyes on our website. Something good may be in the works!

Director's Comments

With all the State and Federal budget issues at the forefront, it is obvious that some changes will be forthcoming in the way all of us operate. Efficiency becomes the word to live by, like it or not.

Some of the small changes you can expect to see from our end are as follows;

- There will be four Board Meetings instead of six in 2009.
- Our Newsletter will come out twice a year instead of quarterly.
- We have discontinued overnight & out-of-state travel.
- We have canceled our electronic subscriptions.
- We will no longer utilize temporary office help.
- Outside agency training & seminars are suspended.
- We have discontinued our contract for State cell phones & air cards.

In addition, we have salvaged all outdated office equipment and replaced all of it with one machine that performs multiple functions.

I can assure all of you that there is one thing I will make certain does not get cut, and that is customer service! Our staff will continue taking care of the clients who are on board with us, and enforcing our statute for those who are not.

Should you have any questions, please feel free to contact my office.

Michael R. Greene

Michael R. Greene
Executive Director

Newsletter prepared by
The Ohio Board of Motor Vehicle Collision Repair
37 West Broad Street
Suite 880
Columbus, Ohio 43215
Phone: (614) 995-0714
Facsimile: (614) 995-0717
Website: <http://collisionboard.ohio.gov/>